

# PRIVACY POLICY

This privacy policy applies to all personal data collected from visitors or customers, as well as personal data submitted anyone through the <a href="http://www.noxel.pt">http://www.noxel.pt</a> website.

## **GENERAL INFORMATION**

Personal data means any information relating to an identified or identifiable natural person.

# DATA COLLECTION

NOXEL collects personal data within the scope of its activity, during the processes of consultation, sale or promotion of its products and services.

Interested parties may request at any time, without formalities, access to their personal data, request their correction, update, and cancellation, if incomplete, erroneous or collected in breach of law, as well as opposed to its treatment for legitimate reasons.

# DATA PROCESSING

The personal data collected is processed and used only for the following situations:

- Communicate with customers and clarify their doubts.
- Answering and processing requests for information.
- Respective interaction due the requests for services and products, orders, and contracted supplies.
- Direct marketing communications (if you have consented to process the personal data for this purpose).

The processing of personal data is globally based on principles of lawfulness, correctness, and transparency, guaranteeing the interested party rights through an adequate level of protection and confidentiality of their data (mainly security measures aiming preventing data loss, illicit use, or incorrect, and unauthorized access).

Any aspects related to personal data processing and to the exercise of holder's rights over its personal data should be directed to the following contact: noxel.dir@outlook.pt



### **RIGHTS OF DATA HOLDERS**

Data holders may exercise their rights of access, rectification, limitation, erasure, opposition, and portability at any time, - these last three, if there are no pending contracts between the parties - by requesting to the following address: noxel.dir@outlook.pt

The holder may also file complaints about the data processing with the National Data Protection Commission.

#### DATA BREACH

NOXEL, LDA is not responsible for the content accessed through any hyperlink that takes the reader to navigate outside the <u>http://www.noxel.pt</u> domains whenever such hyperlinks are the responsibility of third parties.

All data collected, provided by users and / or customers, are processed automatically and the respective information is treated and managed in accordance with current law.

#### DATA TRANSMISSION

Whenever it is necessary to transmit data to any subcontractor, within the scope of an ongoing process, not only will the user have to consent, but also NOXEL ensures that this entity strictly complies with the laws and regulations applicable to the personal data protection.

NOXEL within the scope of the purposes described, may also transfer user data to outside the territory of European Economic Area (EEA). In these cases, it will strictly comply with the applicable legal provisions, namely the determination of suitability of the destination country(ies) regarding the personal data protection and the requirements applicable to such transfers.

#### PERSONAL DATA STORAGE PERIOD

We keep personal data only for the period previously consented to and that is necessary to achieve the purpose for which it is collected.



#### CONSENT

The relationship with NOXEL, LDA implies the consent to this privacy policy, giving permission to collect and process personal data in accordance with the identified and selected purposes. To withdraw the respective consent, you can contact us by letter or by email at <u>noxel.dir@outlook.com</u>.

#### CHANGES TO THE PRIVACY POLICY

From time to time, NOXEL, LDA may update this Privacy Policy, seeking to be in line with the best practices in the sector and the applicable law to the Personal Data Protection.

Therefore, we suggest that you periodically review this document.